

# Cookie scan report

## Summary

Scan date: 03/01/2020  
 Domain name: help.revelian.com  
 Server location: United States  
 Cookies, in total: 38  
 Removed cookies: 1



## Scan result

38 cookies were identified.  
 4 cookies are unclassified and need manual classification and a purpose description.

## Category: Necessary (6)

Necessary cookies help make a website usable by enabling basic functions like page navigation, chat and access to secure areas of the website. The website cannot function properly without these cookies.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
<b>__lc_cid</b>	accounts.livechatinc.com	HTTP	3 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Necessary for the functionality of the website's chat-box function. <b>Initiator:</b> Script tag, page source line number 244 <b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a> <b>Data is sent to:</b> Germany (adequate) Adequate country under GDPR (EU)			
<b>__lc_cst</b>	accounts.livechatinc.com	HTTP	3 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Necessary for the functionality of the website's chat-box function. <b>Initiator:</b> Script tag, page source line number 244 <b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a> <b>Data is sent to:</b> Germany (adequate) Adequate country under GDPR (EU)			
<b>CookieConsent</b>	help.revelian.com	HTTP	1 year
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Stores the user's cookie consent state for the current domain <b>Initiator:</b> Page source line number 241 <b>Source:</b> Inline script <b>Data is sent to:</b> Ireland (adequate) Adequate country under GDPR (EU)			
<b>CookieConsentBulkTicket</b>	cookiebot.com	HTTP	1 year
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Enables cookie consent across multiple websites <b>Initiator:</b> Page source line number 241 <b>Source:</b> Inline script <b>Data is sent to:</b> Ireland (adequate) Adequate country under GDPR (EU)			

<b>pa-l</b>	help.revelian.com	HTML	Persistent
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Necessary for the integration of Pinterest on the website. Pinterest.com provides an audio-visual service on the website.			
<b>Initiator:</b> Script tag, page source line number 244			
<b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a>			
<b>Data is sent to:</b> United States (adequate)			
Adequate country under GDPR (EU)			

<b>pa-l_enabled</b>	help.revelian.com	HTML	Persistent
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Necessary for the integration of Pinterest on the website. Pinterest.com provides an audio-visual service on the website.			
<b>Initiator:</b> Script tag, page source line number 244			
<b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a>			
<b>Data is sent to:</b> United States (adequate)			
Adequate country under GDPR (EU)			

## Category: Preferences (7)

Preference cookies enable a website to remember information that changes the way the website behaves or looks, like your preferred language or the region that you are in.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
<b>__lc2_cid</b>	accounts.livechatinc.com	HTTP	3 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Stores a unique ID string for each chat-box session. This allows the website-support to see previous issues and reconnect with the previous supporter.			
<b>Initiator:</b> Script tag, page source line number 244			
<b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a>			
<b>Data is sent to:</b> Germany (adequate)			
Adequate country under GDPR (EU)			
<b>Blocked until accepted by user:</b> No			
<b>__lc2_cst</b>	accounts.livechatinc.com	HTTP	3 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Stores a unique ID string for each chat-box session. This allows the website-support to see previous issues and reconnect with the previous supporter.			
<b>Initiator:</b> Script tag, page source line number 244			
<b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a>			
<b>Data is sent to:</b> Germany (adequate)			
Adequate country under GDPR (EU)			
<b>Blocked until accepted by user:</b> No			
<b>__livechat</b>	livechatinc.com	HTTP	3 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Used to hide the user's personal customisation of LiveChat.			
<b>Initiator:</b> Script tag, page source line number 244			
<b>Source:</b> <a href="https://secure.livechatinc.com/licence/9537725/v2/get_dynamic_config.js?t=1578028061552referrer=https%3A%2F%2Fhelp.revelian.com%2Furl=https%3A%2F%2Fhelp.revelian.com%2Fparams=channel_type=codejsonp=__lc_data_963949">https://secure.livechatinc.com/licence/9537725/v2/get_dynamic_config.js?t=1578028061552referrer=https%3A%2F%2Fhelp.revelian.com%2Furl=https%3A%2F%2Fhelp.revelian.com%2Fparams=channel_type=codejsonp=__lc_data_963949</a> via <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a>			
<b>Data is sent to:</b> United States (adequate)			
Adequate country under GDPR (EU)			
<b>Blocked until accepted by user:</b> No			
<b>__livechat_lastvisit</b>	livechatinc.com	HTTP	3 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Stores when the user last used LiveChat.			

**Initiator:** Script tag, page source line number 244

**Source:** [https://secure.livechatinc.com/licence/9537725/v2/open\\_chat.cgi?license=9537725group=0embedded=1widget\\_version=3unique\\_group=0](https://secure.livechatinc.com/licence/9537725/v2/open_chat.cgi?license=9537725group=0embedded=1widget_version=3unique_group=0)

**via** <https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**Blocked until accepted by user:** No

**CookieConsentBulkSetting-#** cookiebot.com HTML Persistent

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Enables cookie consent across multiple websites

**Initiator:** Page source line number 241

**Source:** Inline script

**Data is sent to:** Ireland (adequate)

Adequate country under GDPR (EU)

**lang** ads.linkedin.com HTTP Session

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Remembers the user's selected language version of a website

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** Ireland (adequate)

Adequate country under GDPR (EU)

**lang** linkedin.com HTTP Session

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Set by LinkedIn when a web page contains an embedded "Follow us" panel.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

## Category: Statistics (9)

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
<b>_dc_gtm_UA-#</b>	revelian.com	HTTP	1 day
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Used by Google Tag Manager to control the loading of a Google Analytics script tag.			
<b>Initiator:</b> Script tag			
<b>Source:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Data is sent to:</b> United States (adequate)			
Adequate country under GDPR (EU)			
<b>_ga</b>	help.revelian.com	HTTP	2 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Registers a unique ID that is used to generate statistical data on how the visitor uses the website.			
<b>Initiator:</b> Script tag			
<b>Source:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Data is sent to:</b> United States (adequate)			
Adequate country under GDPR (EU)			
<b>_ga</b>	revelian.com	HTTP	2 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Registers a unique ID that is used to generate statistical data on how the visitor uses the website.			
<b>Initiator:</b> Script tag			

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**\_gid** help.revelian.com HTTP 1 day

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Registers a unique ID that is used to generate statistical data on how the visitor uses the website.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**\_gid** revelian.com HTTP 1 day

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Registers a unique ID that is used to generate statistical data on how the visitor uses the website.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**\_hjid** help.revelian.com HTML Persistent

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Sets a unique ID for the session. This allows the website to obtain data on visitor behaviour for statistical purposes.

**Initiator:** Webservice

**Source:** help.revelian.com

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**\_hjid** revelian.com HTTP 1 year

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Sets a unique ID for the session. This allows the website to obtain data on visitor behaviour for statistical purposes.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**personalization\_id** twitter.com HTTP 2 years

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** This cookie is set by Twitter - The cookie allows the visitor to share content from the website onto their Twitter profile.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**vuid** vimeo.com HTTP 2 years

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Collects data on the user's visits to the website, such as which pages have been read.

**Initiator:** Iframe, page source line number 132

**Source:** <https://player.vimeo.com/video/169791958>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**Blocked until accepted by user:** No

## Category: Marketing (12)

Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
<b>_fbp</b>	revelian.com	HTTP	3 months
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers. <b>Initiator:</b> Script tag <b>Source:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Data is sent to:</b> United States (adequate) Adequate country under GDPR (EU)			
<b>_gcl_au</b>	revelian.com	HTTP	3 months
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Used by Google AdSense for experimenting with advertisement efficiency across websites using their services. <b>Initiator:</b> Script tag, page source line number 244 <b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a> <b>Data is sent to:</b> United States (adequate) Adequate country under GDPR (EU) <b>Blocked until accepted by user:</b> No			
<b>_hjIncludedInSample</b>	help.revelian.com	HTTP	Session
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Determines if the user's navigation should be registered in a certain statistical place holder. <b>Initiator:</b> Script tag <b>Source:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Data is sent to:</b> United States (adequate) Adequate country under GDPR (EU)			
<b>bcookie</b>	linkedin.com	HTTP	2 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Used by the social networking service, LinkedIn, for tracking the use of embedded services. <b>Initiator:</b> Script tag <b>Source:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Data is sent to:</b> United States (adequate) Adequate country under GDPR (EU)			
<b>bscookie</b>	linkedin.com	HTTP	2 years
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Used by the social networking service, LinkedIn, for tracking the use of embedded services. <b>Initiator:</b> Script tag <b>Source:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Data is sent to:</b> United States (adequate) Adequate country under GDPR (EU)			
<b>fr</b>	facebook.com	HTTP	3 months
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers. <b>Initiator:</b> Script tag <b>Source:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Data is sent to:</b> United States (adequate) Adequate country under GDPR (EU)			
<b>IDE</b>	doubleclick.net	HTTP	1 year
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a> <b>Cookie purpose description:</b> Used by Google DoubleClick to register and report the website user's actions after viewing or clicking one of the advertiser's ads with the purpose of measuring the efficacy of an ad and to present targeted ads to the user. <b>Initiator:</b> Script tag, page source line number 244 <b>Source:</b> <a href="https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7">https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7</a>			

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**Blocked until accepted by user:** No

**lidc** linkedin.com HTTP 1 day

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Used by the social networking service, LinkedIn, for tracking the use of embedded services.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**MUID** bing.com HTTP 1 year

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Used widely by Microsoft as a unique user ID. The cookie enables user tracking by synchronising the ID across many Microsoft domains.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**MUIDB** bing.com HTTP 1 year

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Registers data on visitors from multiple visits and on multiple websites. This information is used to measure the efficiency of advertisement on websites.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**test\_cookie** doubleclick.net HTTP 1 day

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Used to check if the user's browser supports cookies.

**Initiator:** Script tag, page source line number 244

**Source:** <https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**Blocked until accepted by user:** No

**UserMatchHistory** linkedin.com HTTP 29 days

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Used to track visitors on multiple websites, in order to present relevant advertisement based on the visitor's preferences.

**Initiator:** Script tag

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

## Category: Unclassified (4)

Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
<b>_hjTLDTest</b>	revelian.com	HTTP	Session
<b>First found URL:</b> <a href="https://help.revelian.com/">https://help.revelian.com/</a>			
<b>Cookie purpose description:</b> Unclassified			
<b>Initiator:</b> Script tag			

**Source:** <https://help.revelian.com/>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

### **\_livechat\_9537725visitorId**

secure.livechatinc.com

HTML

Persistent

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Unclassified

**Initiator:** Script tag, page source line number 244

**Source:** <https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**Blocked until accepted by user:** No

### **9537725:state**

secure.livechatinc.com

HTML

Persistent

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Unclassified

**Initiator:** Script tag, page source line number 244

**Source:** <https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**Blocked until accepted by user:** No

### **lc\_sso9537725**

revelian.com

HTTP

999 days

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Unclassified

**Initiator:** Script tag, page source line number 244

**Source:** <https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

**Blocked until accepted by user:** No

## Removed cookies (1)

The following cookies has been removed from the site since the previous scan.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
<b>__cfduid</b>	pingdom.net	HTTP	29 days

**First found URL:** <https://help.revelian.com/>

**Cookie purpose description:** Used by the content network, Cloudflare, to identify trusted web traffic.

**Initiator:** Script tag, page source line number 244

**Source:** <https://www.googletagmanager.com/gtm.js?id=GTM-NZ55W7>

**Data is sent to:** United States (adequate)

Adequate country under GDPR (EU)

## Unknown subdomains

The following subdomains were discovered but not scanned. Subdomains may also be setting cookies or using similar tracking technologies. Please consider if these subdomains needs to be scanned as well.

- app.revelian.com
- doc.revelian.com